



Business Continuity Statement

Coronavirus Pandemic

As COVID-19 (coronavirus) continues to expand globally, we want to communicate our commitment to business continuity while at the same time, ensuring the health and safety of our customers and employees.

At The Triscan Group, we have processes and infrastructure in place to provide business and support operations. As an IT company this is relatively easy as employees can work at home having access to MS Exchange, Customer Relationship Management and Enterprise Resource Planning systems, so other than shortage of staff we envisage it being very much business as usual. Our IT systems are customer facing and are all located in data centers, so we can continue to manage these remotely as normal.

We would hope to keep all business functions operating for as long as possible, however in the event of significant numbers of staff being absent or unable to travel ultimately sales and installations of new systems would be reduced to enable us to prioritise service repairs to customers with maintenance contracts.

All Triscan staff that are able to perform their role from home will be doing so. All employees that are not able to perform their roles from home will have those roles monitored and controlled to reduce risk.

We will continue to monitor the situation daily and will react accordingly to Government advice, taking whatever steps are required both for the health of our employees and service to our customers.



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